



Lifeline alarms and Telecare “Assistive Technology”

Liverpool Housing Trust aims to promote the security, independence and well being of our vulnerable tenants, particularly for those that live alone. By ensuring that when appropriate we are able to secure access to lifeline alarms and telecare services.

We work closely with our Local Authority partners and suppliers to ensure a full range of services are made available to meet an individuals needs.

What is a Lifeline Alarm?

A lifeline alarm is a device which enables a person to raise an alert if a problem occurs. The alarm which uses existing telephone networks can be activated remotely using a pendant, with assistance available 24 hours a day from a local monitoring centre. The monitoring centre is available to give general advice, or provide assistance using your named contacts, i.e. your family or GP, or can contact the emergency services if needed.

What is Telecare “Assistive Technology?”

Telecare or Assistive technology is typically additional equipment which can be used to monitor a persons well being or environmental risks arising from independent living. Some examples of telecare devices are; Fall sensors, fire/ smoke alarms, carbon monoxide detectors, medication reminder systems, automatic lighting sensors, gas shut off devices and activity monitors.

How much does it cost?

The cost of a lifeline alarm or telecare service will depend on the type of service you need. A member of staff will be able to advise you about this on receipt of your application and when your needs have been assessed. You may also be entitled to help with lifeline and telecare costs through Supporting People Grant.

How do I apply?

To apply for a lifeline or telecare services or for further information, please contact the Supported Housing Team on **(01928) 796 000**.