



Priority 1 & 6 emergency repairs Target: within 4 hours

These are repairs needed to avoid serious danger to health or that could cause a risk to safety, examples include:

- Major water leaks
- Total loss of electrical power
- Fire alarms and smoke detector failures
- Gas leaks not covered by the local gas supplier
- Major sewage blocks
- Major structural defects causing actual or potential collapse
- Out of service lifts

Heating repairs in winter when there is no other form of heating in the property