



Priority 2 - urgent repairs Target: within three working days

These are repairs that are not a major cause of discomfort or inconvenience such as:

- Heating repairs where there is no other form of heating (March to November)
- Broken glazing (a crime number will be required)
- Damage to the security of a property
- Blocked sinks
- Immersion heating repairs and water heater repairs
- Minor roof leaks
- Water leaks that can be easily contained